

Hifive Kennels, Boarding and Services Agreement

PLEASE READ CAREFULLY. THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND

WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE HIFIVE KENNELS

LLC (referred to in this agreement as "HIFIVE KENNELS"), AND RELATED PARTIES. DO

NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY AND UNDERSTAND ITS EFFECT, POLICIES, PROCEDURES, PET RELEASE, WAIVER OF

LIABILITY, ASSUMPTION OF RISK, AND INDEMNIFICATION AGREEMENTS.

In consideration for my pets being permitted to be a pet guest at Hifive Kennels , by signing this document, I Owner/Guardian, make the following representations, certify the accuracy of all information provided to Hifive Kennels at any time, and agree to all the following policies, procedures, terms and conditions stated below in this Hifive Kennels Boarding and Services Agreement.

Policies, Procedures, Terms and Conditions

BOARDING AND SERVICES

AGREEMENT FORM

1. Owner/Guardian. I represent that I am the owner and/or authorized guardian of my pet

and I am fully authorized to enter this agreement.

2. Refusal of Service. I understand Hifive Kennels reserves the right to deny admittance to

any pet for any reason, at any time.

3. Pet Requirements: I represent that my pet meets all of the following requirements:

(1) is

four months of age or older, (2) is current on his/her required vaccinations, (3) is on a monthly flea and tick preventative medication, (4) has been in good health for the last 30 days prior to check-in, (5) I have completed the Dog or Cat Profile, (6) my dog will enter and

exit the Hifive Kennels facility on a leash, and (8) my cat will enter and exit Hifive Kennels

facility in a cat carrier.

4. Health. I represent that my pet has not had any contagious illnesses of any kind for 30

days prior to check-in. I am aware and understand that The Hifive Kennel employees are not

veterinarians and do not have backgrounds in animal medicine. Hifive Kennel employees

cannot diagnose or detect illnesses in the pets that are staying at Hifive Kennels. I agree to

assume all risk associated with the administration of medication by Hifive Kennels during

my pet's stay. In addition, I acknowledge and am aware that vaccines do not protect against

all contagious illnesses that may affect my pet. I hereby agree to indemnify Hifive Kennels,

its owners, directors, officers, employees and agents against any claims made against Hifive Kennels, its owners, directors, officers, employees, and agents as a result of my failure to

inform Hifive Kennels of any pre-existing medical conditions that my pet may have.

5. Flea and Ticks. I agree that if any fleas or ticks are discovered on my pet during check-in

or at any other time while my pet is receiving services at Hifive Kennels, that Hifive

Kennels may administer a flea bath and flea spot treatment at my expense.

6. Veterinarian Care. I agree to allow Hifive Kennels to obtain veterinarian medical treatment for my pet, if, in its sole discretion it appears that, the pet is ill, injured, or exhibits any other behavior that would reasonably suggest that my pet might need medical treatment. Medical treatment may require transportation of my pet to receive care and I hereby authorize such transportation. I grant Hifive Kennels full authority to make decisions involving the medical treatment of my pet during its stay at Hifive Kennels. I agree that I am fully responsible for the cost of any such medical treatment and transportation.

7. Veterinarian Liability: I agree that I am assuming all risk of illness, disease, harm or otherwise to my pet by allowing my pet to participate in services at Hifive Kennels. Furthermore, I agree that I am assuming all risk of the consequences associated with any decisions made by Hifive Kennels, relating to the medical care and transportation of my pet. I agree to be solely financially responsible for any and all veterinarian care of my pet while in the care of Hifive Kennels, or as a result from time spent at Hifive Kennels. IN ADDITION, I AGREE THAT IF MY PET IS INJURED BY ANOTHER PET, I HEREBY RELEASE HIFIVE KENNELS, ITS OWNERS, EMPLOYEES, AND AGENTS FROM ALL LIABILITY AND FINANCIAL RESPONSIBILITY FOR SUCH INJURY. I FURTHER UNDERSTAND THAT IF MY PET BITES A HUMAN OR PET, THAT HIFIVE KENNELS MAY CONTACT THE APPROPRIATE AUTHORITIES.

8. Transportation. I agree that if my pet is transported to or from Hifive Kennels by Hifive Kennels, its employees or agents that I AGREE TO HOLD HI FIVE KENNELS, ITS

OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS HARMLESS IN THE EVENT

OF INJURY OR ACCIDENT DURING TRANSPORTATION.

9. Abandonment Notice. I fully understand and agree that if my pet is not picked up by myself or an authorized representative within 14 calendar days after the day my pet is scheduled for pick up I have abandon my pet at Hifive Kennels, Hifive Kennels, in its sole

discretion, will try to re-home my pet, or relinquish my pet to a legal shelter of its choice. I FULLY

UNDERSTAND AND AGREE THAT IF I ABANDON

MY PET AT HIFIVE KENNELS, I MAY BE UNABLE TO RETRIEVE MY PET AND WILL HAVE

NO RECOURSE AGAINST HIFIVE KENNELS . In addition, I understand that I will still be

responsible for the unpaid charges incurred for my pet's stay.

10. Photo and Video Release. I agree to allow Hifive Kennels to use my pet's name and any

images or videos taken while he/she is in the care of Hifive Kennels, in any form or format,

for use, at any time, in any media, marketing, advertising, illustration, trade or promotional

materials.

11. Personal Property. I agree that Hifive Kennels shall not be responsible or liable for any

lost, stolen, or damaged personal property belonging either to my dog or me. I also understand and agree that my dog's collar will be removed in the play area to prevent injury. This includes flea collars.

12. GPS Collars. We strongly recommend that GPS collars are removed prior to entering

the facility. Due to playing and exercising, GPS collars may fall off on the premises.

Hifive

Kennels is not liable for lost property, including GPS collars.

13. Service Fees. I agree to pay for all fees, services, and products with a credit card, cash at

the time of my pet's pickup from each visit at Hifive Kennels. I give express permission to

Hifive Kennels to charge any of the credit card numbers provided on my Dog or Cat's

Application for any unpaid fees, services, or products. I further agree to pay the cost of any

check or debit charges returned or challenged for any reason.

14. Reservations. I understand that confirmed reservations are required for boarding services at Hifive Kennels. I understand there is a three (3) night minimum for all boarding

reservations during any Peak/Holiday periods. Some Peak/Holiday periods that only require

a 2-night minimum. For these dates, please contact the front desk. For longer stays, a deposit may be required. For extending stays, balance must be paid in full prior to extension.

15. Cancellations. Non-holiday/non- peak policy: I understand that all confirmed reservations for NON-HOLIDAY/NON-PEAK DAYS must be cancelled at least three (3) days

prior to my pet's reserved arrival date. I further understand that a cancellation made within

three (3) days of my pet's arrival date, or a no-show will result in my credit card on file being

charged \$50.

Holiday/Peak day policy: I understand that all confirmed reservations for HOLIDAY/PEAK

DAYS must be cancelled at least three (3) days prior to my pet's reserved arrival date. I understand that cancellation made within three (3) days of my pet's reserved arrival

date, or

a no show, will result in a \$50 charge to my credit card on file.

16. Rescheduling Boarding: If a boarding visit is rescheduled, the original check in date will

remain the reference point of any cancellation. If a boarding stay is cancelled within our cancellation period of the original check in date, it will result in a cancellation fee. You cannot reschedule to avoid a cancellation fee.

17. Check-in & Check-out Times. I understand that checking in before 5:30 A.M. incurs an

additional Boarding fee (prices subject to change without notice). Check-

out time is 10:00 AM. I understand checking my pet out after 10:00 A.M. will begin normal

daycare rates of a half day charge until 3 pm, and a full day of daycare charge until 7 pm. I

also understand that checking out after 7:00 P.M. incurs an additional Boarding fee dependent on room necessary to accommodate your pets.

18. Early departure: Regardless of reason, once a pet's stay has begun, I understand that I

am responsible for payment of all days reserved, regardless of picking my pet up prior to

the scheduled departure date.

19. Kennel Policies. I acknowledge that I have received, reviewed and signed a copy of Hifive Kennels "Kennel Policies." I HEREBY AGREE TO BE FULLY BOUND BY ALL THE TERMS

AND CONDITIONS OF HIFIVE KENNELS "KENNEL POLICIES."

20. Duty to Disclose. I represent that I have disclosed and shall continue to disclose, any

and all medical conditions or any other conditions, including, but not limited to, personality

concerns or behaviors that may affect, limit, or prevent my pet's ability to participate in

services provided by Hifive Kennels. I understand that Hifive Kennels is relying on and will rely on those representations to provide a safe environment for both humans and animals.

21. Controversy or Claim. I agree that any controversy or claim arising out of, or relating to

this contract, or breach thereof, or as the result of any claim or controversy including the alleged negligence by any party to this contract shall be settled by arbitration in alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association. I further agree that judgment upon award rendered by an arbitrator may be entered in any Court having jurisdiction thereof and the arbitrator shall, as part of his award to the prevailing party, the

cost of such arbitrations and reasonable attorney's fee of the prevailing party.

22. WAIVER, RELEASE AND INDEMNIFICATION. I RELEASE, WAIVE, DISCHARGE, INDEMNIFY AND AGREE TO HOLD HIFIVE KENNELS, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS HARMLESS FOR ANY AND ALL MANNER OF

DAMAGES, INJURY, CLAIMS, LOSS, LIABILITIES, COSTS OR EXPENSES, ATTORNEY'S

FEEES, CAUSES OF ACTION OR SUIT, WHATSOEVER IN LAW OR EQUITY, ARISING OUT

OF OR RELATED TO THE SERVICES PROVIDED BY HIFIVE KENNELS, ITS OWNERS,

DIRECTORS, OFFICERS, EMPLOYEES OR AGENTS INCLUDING WITHOUT LIMITATION:

(1) ANY INACCURACY IN ANY STATEMENT MADE BY MYSELF OR INFORMATION PROVIDED BY ME TO HIFIVE KENNELS, (2) MY PET, INCLUDING BUT NOT LIMITED TO

DISTRUCTION OF PROPERTY, DOG BITES, INJURY, AND TRANSMISSION OF DISEASE,

AND (3) ANY ACTION BY MYSELF THAT IS IN BREACH OF THE TERMS OF THIS AGREEMENT.

23. Sole Agreement. This writing represents the sole agreement between Hifive Kennels

and the Owner/Guardian.

24. Affirmation. Each time I bring my pet into Hifive Kennels, I am re-affirming the terms of

this agreement, including updated claims, and the truthfulness and accuracy of all the statements I have made in this agreement.

I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS AGREEMENT AND UNDERSTAND THAT I WILL GIVE UP SUBSTANTIAL RIGHTS BY SIGNING IT. I HAVE

SIGNED THIS AGREEMENT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT,

ASSURANCE OR GUARANTEE AND INTEND IT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY TO HIFIVE KENNELS LLC, ITS OWNERS,

OFFICERS, EMPLOYEES AND AGENTS TO THE GREATEST EXTENT PERMITTED BY LAW. I

FURTHER AGREE THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID

OR UNENFORCEABLE, THE REMAINDER OF THIS AGREEMENT SHALL REMAIN IN FULL

FORCE AND EFFECT.

I hereby understand that these claims are subject to change without notice.

Name of Owner/Guardian (Required)

First

Last

Signature of Owner/Guardian (Required)

Date (Required)

Pet Name		Species	
Breed	Weight	Age	Color
<input type="checkbox"/> Male Neutered: Y / N		<input type="checkbox"/> Female Spayed: Y / N	
ID Tag	Tattoo	Microchip	
Please initial to verify that any and all applicable vaccinations and licenses as required by law are current:			
Notable Medical Information, Allergies, Phobias etc.			
MEDICATIONS			
Name	Dosage	How to Administer	
FEEDING SCHEDULE			
AM: Name of Pet Food _____ Size of Portion _____			
PM: Name of Pet Food _____ Size of Portion _____			
Name of Treats Allowed _____ Frequency _____			
EXERCISE SCHEDULE			
Activity _____ Frequency and Duration _____			
Activity _____ Frequency and Duration _____			
GENERAL INFORMATION			
Has the pet ever bitten a person Y / N Has the pet ever started a fight with or bitten another animal Y / N Is the pet friendly towards children and adults Y / N Name things your pet dislikes: Name things your pet likes: Favorite hiding place(s): Favorite toy(s): Any restrictions: Additional information:			
Owners Full Name:			
I, the owner of the above listed pet warrant that the information contained herein is true and correct to the best of my knowledge.			
9			
Owner's Signature: _____ Date: _____			

Owner Information

Full Legal Names			
Physical Address			
Tel: Home	Office	Mobile	Other
Email			
Pet Guardian			
Tel: Home	Office	Mobile	Access to House Y/N
Veterinarian			
Physical Address			
Tel: Clinic	Emergency		Other
Alternative Veterinarian			
Physical Address			
Tel: Clinic	Emergency		Other

Credit Card #	Exp Date
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CCV	Name On Card	Zip Code
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Owner's Signature: _____ Date: _____
